

# Royal Alhambra Palace

SIDE MANTALYA

## **Dear Guest,**

Welcome to our Hotel. It's a great pleasure for us to accommodate you. You can find some information here about our Hotel which can help you during your stay. Thank you for choosing us and wish you an unforgettable holiday.

## **Hotel Management**

### **PRIVATE OCCASIONS**

Please inform the Guest Relations (6724) on special days such as birthdays and anniversaries.

### **DOCTOR**

The Doctor's office is located on the Ground floor and open between 08:30-19:30 In emergency cases 24 hours available. (6818)

### **VISITORS**

Please notify the Guest Relations (6724) for visitors coming from outside. Please kindly note that due to the fact that the hotel operates on Ultra All Inclusive basis, there will be a service change for the outside guests. Visitors who can not present their ID or passport at the security gate are not allowed to enter the hotel.



## **TOWELS**

### **DEAR GUEST,**

- Please do not make deck chair reservations before 09:00 o'clock with your towels and/or objects. Otherwise the hotel will have right to remove your towels and/or objects.
- There will be a charge of **10 €** per missing and/or lost towel and/or card during the check-out procedure as mentioned on the back of the towel card.
- Please do not bring the towels from the rooms to the poolside and/or to the beach.
- There will be a charge of **0,50 € / cent** for the second towel change on the same day.
- The hotel management can not be held liable for the missing or lost property.



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**RESTAURANTS AND BARS**

**ATTENTION PLEASE**

Proper outfit wear in the restaurant during the dinner and lunch is strongly advised. Please do not wear swimming suit, vest and wet clothes when going to the Restaurant for lunch and do not wear short, vest or slippers (for men) when going to the Restaurant for dinner. Guests who do not wear proper outfit will not be admitted. Thanks for your understanding.

***"ALHAMBRA" MAIN RESTAURANT***

	<b>SUMMER</b>	<b>WINTER</b>
BREAKFAST	07:00 - 10:00	07:00 - 10:00
LUNCH	13:00 - 14:30	12:30 - 14:00
DINNER	19:00 - 21:30	18:30 - 21:00

***"PINOCCHIO" CHILDREN REST***

DINNER	18:30 - 20:00
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***"ALHAMBRA" BISTRO & PATISSERIE***

LATE BREAKFAST	10:00 - 11:00	(Open Buffet)
MIDNIGHT SNACK	24:00 - 07:00	(Open Buffet)
LILI PATISSERIE	16:00 - 24:00	

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## **A LA CARTE RESTAURANTS**

"FETTUCCINE" ITALIAN RESTAURANT	-1Floor
"KUZINE" OTTOMAN RESTAURANT	-1Floor
"MIYAKO" FAR EAST RESTAURANT	-1Floor
"CAPTAIN FISH" RESTAURANT	-1Floor
"LA VIVA FIESTA" MEXICAN RESTAURANT	-1Floor

Please contact with the Guest Relations one day before between  
**10:00-16:00** for reservation (opposite the reception)

## **BARS**

"LOBBY" BAR	17:00 - 24:00	Lobby floor
"KIDS" BAR (IN SUMMER)	10:30 - 18:30	Pool Area
"LOBBY" BAR	17:00 - 24:00	Lobby floor
"PIANO" BAR	10:00 - 24:00	Lobby floor
"TERAS" BAR (IN SUMMER)	17:00 - 24:00	Lobby floor
"BOWLING" BAR	24 Hours	-1 floor
"ENERGY DISCO" BAR	24:00-02:00	-2 floor
"AMFI" BAR (IN SUMMER)	11:00 - 21:30	Amphi Area
"MOONLIGHT" SNACK BAR	12:30 - 15:00	Beach (IN SUMMER)
"MOONLIGHT" BEACH BAR	10:00 - 17:00	Beach (IN SUMMER)

## **AMPHI FOOD CORNERS**

* Sandwich	* Fried Chicken	* Baked Potato
* Döner Kebab	* Pizza	* Tost
* Dessert	* Ice cream	* Fruit

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**DURING THE DAY**

TURKISH PASTRY

(GOZLEME - IN SUMMER) 11:00 - 16:00 Amphi Area

**Dear Guest,**

Please note that the operating hours of the above mentioned services are set according to the summer operation standards. There are changes in the opening and closing hours of the food & beverage outlets in winter. For more information please contact the Guest Relations (6724).

**SPORTS AND ACTIVITIES**

- \*Beach Volley
- \*Step-Aerobic
- \*Bowling
- \*Sauna
- \*Turkish bath
- \*Water Polo
- \*Table Tennis
- \*Fitness
- \*Children game park
- \*Dart
- \*Billiards

More information is available on animation board.

<b>MINI CLUB</b>	10:00 - 12:00 & 14:30 - 17:00	
<b>MINI DISCO</b>	20:30	Amphi Theatre
<b>NIGHT SHOWS</b>	21:30	Amphi Theatre

# Royal Alhambra Palace

BİDE - ANTALYA

## **AQUAPARK & FUNFAIR**

FUNFAIR	19:00 - 21:30
AQUAPARK	10:00 - 12:00 & 14:00 - 16:00

## **REMINDERS**

- Please make sure to carry the hotel passport and the room key with you for identification and do not hesitate to show it to the hotel personnel when asked.
- Please do not take any food and beverage outside from the venues served.
- No alcoholic beverages served for under the age of 18.
- Pools are open for use during 08:00 and 19:00. Please do not attempt to use it after mentioned hours due to maintenance purposes. Indoor pool is open between 01.11 and 31.03
- Please follow the daily activities on TV Channel 1 and boards around the hotel.
- Please note that the check out time is 12:00 so we can be able to prepare the rooms for the arriving guests.
- Please do not attempt to jump or dive either to the main pool or to the other pools at the Aquapark.
- Please do not use irons in the room for your own safety!
- There is free wireless internet connection in rooms and lobby area.
- All activities and hours can be changed in winter and summer depending on weather conditions.

***Have a nice Holiday.  
Hotel Management***

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## **EXTRA SERVICES (CHARGE)**

### **SPORTS & ACTIVITIES**

- All water sports

### **OTHER ACTIVITY & SERVICES**

- Babysitting (with reservation in advance)
- Hairdresser
- Shopping area outlets
- Massage & Peeling
- Beauty Center
- Doctor and nurse
- Dry cleaning and laundry
- Business Center
- Rent a car service
- Photo Services
- Bowling, Billards
- Computer games
- Telephone, Fax
- Birthday cakes and bunch of flowers
- Speed Internet
- Internet Cafe
- Bathrobe

### **FOOD & BEVERAGE**

- A la carte restaurants
- All fresh squeezed fruit and vegetable juices
- Room Service
- Import champagne
- All local and import bottle wines
- Luxury import drinks (12 yearst whisky, cognac, bourbon VSOPIXO etc)
- Special produced local and import wine&champagne



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|-------------------------|---------------------------|------------------------|
| 1 Lobby - Piano Bar     | 8 Captain Fish Restaurant | 15 Kid's Pool          |
| 2 Reception             | 9 Fettucine Restaurant    | 16 Pool Bar            |
| 3 Alhambra Restaurant   | 10 Lobby Terrace Bar      | 17 Moonlight Beach Bar |
| 4 Alhambra Bistro Rest. | 11 Kuzine Restaurant      | 18 Fun Fair            |
| 5 Lili Patisserie       | 12 Shopping Center        | 19 Amphi Food Corner   |
| 6 Miyako Restaurant     | 13 Indoor Disco           | 20 Amphi Theatre       |
| 7 La Viva Fiesta Rest.  | 14 Spa & Wellness         | 21 Aqua Park           |

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Hotel & Resort